

International Business Department
Control Products Headquarters
Advanced Automation Company

No. 03-A-0118E

Date: May 25, 2004
To: Those listed
Issued by: CC Chang – International Business Department
Subject: MA500 FA Controller Obsoletion
Purpose: To announce the obsoletion of the MA500 FA controller.
Summary: The MA500 FA controller is obsoleted due to the recent decrease in sales volume and the difficulty in procuring the parts from parts suppliers.

1 Required actions to the users

- (1) Notify the obsoletion schedule.
- (2) Propose the renewal of their UCS/MA500 system to a new system.
(Inform Masao Takahashi of CP-IBD to support their renewal plan.)
- (3) Propose the parts management contract for our supply of spares at failure of units, modules or parts. Inform Masao Takahashi of the following to review the MA500 contract details:
 - Name of user who requests the parts management contract, their equipment name and number of the MA500 units.
 - Name of user who requests the field service dispatch and their equipment name.
 - Name of user who requests the emergency field service dispatch and their equipment name.

2 Obsolescence schedule

MA500

Obsolescence models: All model Nos. of the MA500
Order entry: Until December 20, 2005
Maintenance support: Until December 20, 2012

UCS Central

When the MA500 is used in the UCS system, also announce the following UCS Central obsolescence schedule:

UCS1000 IBM Central: Maintenance support terminated
 (Special maintenance contract entry ended)
UCS500: Maintenance support terminated
 (Special maintenance contract not available)
UCS1000 NEC Central: Refer to the table below:

NEC Central maintenance support period

Model	PC model	Obsolescence date by Yamatake	Maintenance support end date
PC for OA NEC Central	A10	PC9801 BA /U2	Nov-1993
	A10	PC9801 BA2/U2	Nov-1995
	A10	PC9801 BA3/U2	Mar-1996
	A11	PC9821 Xe10/C4-P	Oct-1996
	A12	PC9821 Xa13/W12	Oct-1997
	A13	PC9821 Xa200/D30R	Dec-1998
PC for FA NEC Central	F11	FC9801 B model 2	Apr-1995
	F12	FC9821 X model 1	Oct-1996
	F13	FC9821 Xa model 1	Jan-2001

When the user strongly demands the extension of the maintenance support period, contact Masao Takahashi of CP-IBD.

3 Attachment

MA500 order entry data